

Saga™ Device


Manual data upload



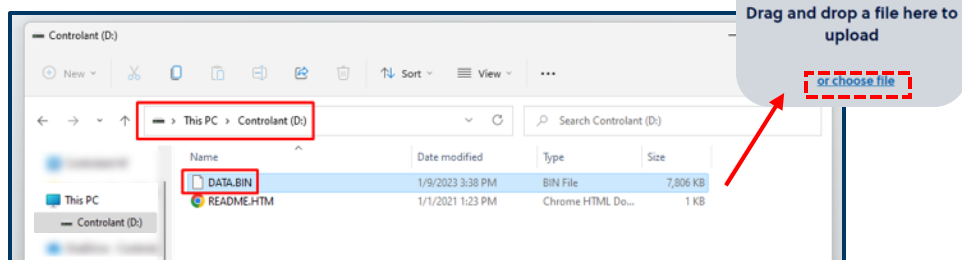
Manual data upload

A manual data upload only needs to take place if:



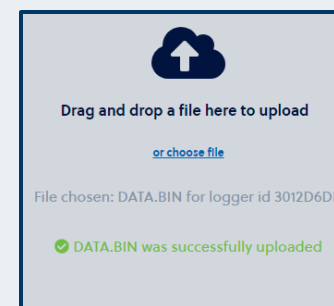
- The device cannot connect to the Cloud, even after you have tried connect to the Cloud in a different area of the warehouse where there is better cellular reception. The unsuccessful connection to the cloud is represented by an icon. 
- A device in the shipment has a Pending data status. To locate this, in the Supply Chain Monitoring (SCM) platform, navigate to the Single shipment view and within the devices table, look under Data status.
- Controlant Support contacts the site and requests a manual data upload.

- 1 Go to <https://upload.controlant.com>.
- 2 **Connect the device to your computer** and open **File Explorer/Finder**. You may need to wait for the data file to appear.
- 3 Locate and open the Controlant drive.
- 4 On the webpage opened earlier, either drag and drop the DATA.BIN file in it OR press “or choose file” and select the DATA.BIN file.



Successful upload

Eject the device from your computer. All available data will be visible in the SCM platform.



Unsuccessful upload

Eject the device from your computer, place it aside and contact Controlant Support.

